Hosted Voice

MOVE YOUR BUSINESS INTO THE FUTURE

Providing a professional experience when your customers call is critical - it can be the difference between winning or losing business. So no matter how small your business or whether your workers are on-site or remote, you should have access to the same features and professional functionality of a big company. With Hosted Voice, Nextera delivers a best-in-class phone system with all the bells and whistles of a big company phone system - all at an incredibly attractive price.

- Reduced Total Cost of Ownership vs Premise-based systems

- Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold

- Mobility Package to integrate your iPhone or Android devices while keeping your business number

- Communicate and collaborate remotely with Meeting video and audio-conferencing

- MyNextera web interface enables you to change features at a click of a mouse

- Network-based service means Hosted Voice offers superior business continuity benefits

- Desktop soft phone provides a full unified communications experience

877-639-8372

NEXTERA communications
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Polycom VVX 250
4 line
SoHo, Front Line Staff, Retail

Polycom VVX 301   **Polycom VVX 350**
6 line
Office workers, Customer Service Reps

Polycom VVX 401   **Polycom VVX 450**
12 line
Knowledge Workers

Polycom VVX 501
12 line
Knowledge Workers, Managers, Team Leaders

Polycom IP 7000
Conference

Nextera features Polycom IP phones to power your business. Polycom is known industry-wide for its superior voice quality and handset design.

Benefits

Hosted Voice is truly the last phone system you'll ever need. It delivers best-in-class capabilities that are affordable for all. Hosted Voice keeps your up-front investment to a minimum,

as you are not purchasing an expensive on-site phone system. It's completely scalable, meaning Hosted Voice grows with you as you grow your business. And since it's cloud-based, new capabilities are continually added and improved upon.

Hosted Voice delivers many features to make your business more productive. It has all the features you'd expect, plus capabilities such as:

- MyNextera web portals for end-users and administrators

- Mobile and desktop apps enable features such as Instant Messaging, Call Jump, Video Calling, and Click-to-Dial within Outlook.

- Powerful business-grade features such as Hunt Groups, Auto Attendant and Music-on-Hold.

- Optional contact center capabilities for call queuing, monitoring, and reporting.

With Hosted Voice, there are no hidden costs – you simply pay a flat rate per phone per month and that's it. As your business expands, you can simply add new users to your account. Have a remote employee? The power of Hosted Voice enables you to put a phone anywhere with an internet connection and have it work seamlessly with the rest of your business.
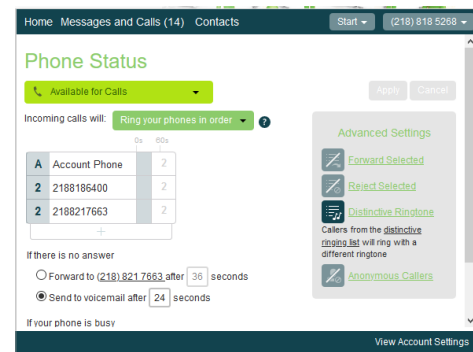
MyNextera Makes Administration Easy

Nextera provides a convenient web portal, MyNextera, that makes it easy for users to enable and change features to suit their needs. Visual voicemail makes it easy to listen to messages or have them sent to an email address. Business Call Manager contains powerful call routing capabilities such as simultaneous ring, distinctive ring tones, and remote call forwarding. In addition to the user portals, a separate portal is available for administrators to manage business-level features.

COMBINE HOSTED VOICE & BROADBAND - A FULLY MANAGED SERVICE –

Add Nextera broadband facility to your Hosted Voice. Whether you choose **Fixed Wireless, Fiber, Ethernet over Copper** or other, Nextera will prioritize voice to give you the highest quality and clarity calls AND you will receive your contracted speed 24x7 on a dedicated pipe!

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PLAN FOR THE UNEXPECTED

A failed communications infrastructure can cost your business in lost sales opportunities and reduced employee productivity. Having a strategy to prepare against the unexpected is critical.

Hosted Voice can greatly add to your Business Continuity planning. Since calls are processed in the Nextera network, not on your site, business can continue even if your facility is down. We can even automatically sense a disruption and route calls to another location or device automatically. Ask us how Nextera can help you devise a comprehensive Business Continuity strategy to keep you up-and-running.

Powerful Features

Nextera has designed feature packages to support different user types and applications. Every seat can be customized to support your business needs.

User Features	Basic	Office	Premium/ Mobility
SIP	√	√	√
Phone # and Extension	√	√	√
Caller ID, Call Forwarding, Blocking & Transfer	√	√	√
MyNextera Web Portal	√	√	√
Auto Call Back & Recall		√	√
Speed Dials & Short Codes		√	√
Multiple Call Appearances & Call Waiting		√	√
UCM (Fax & VM to Email)		√	√
Call Hold, Call Park & Retrieve		√	√
Call Recording		√	√
Business Call Manager*		√	√
Call Jump		√	√
Voicemail		√	√
Multiple Appearance Directory No/ Hunt Groups		√	√
Click to Dial		√	√
MaX UC Mobile			√
Max UC Desktop			√
Single # Reach (Multi-Device)			√
Call Jump			√
CRM Integration			√
IM/Chat/Presence			√

A La Carte Items	
▪ Receptionist Soft Console	▪ Call Logs
▪ Audio Conferencing	▪ Call Recording
▪ ACD (Call Center)	▪ Music-On-Hold (customized)
▪ Auto Attendant	▪ SMS/Text
▪ Meeting (Video & Audio Conferencing)	▪ Speech-to-Text (voicemail)
	▪ Virtual Phone Numbers

Business Call Manager includes many incoming advanced call control settings such as specific number forwarding or rejection, distinctive ringtone and rejecting anonymous numbers.

Traditional Environment — Hosted Voice
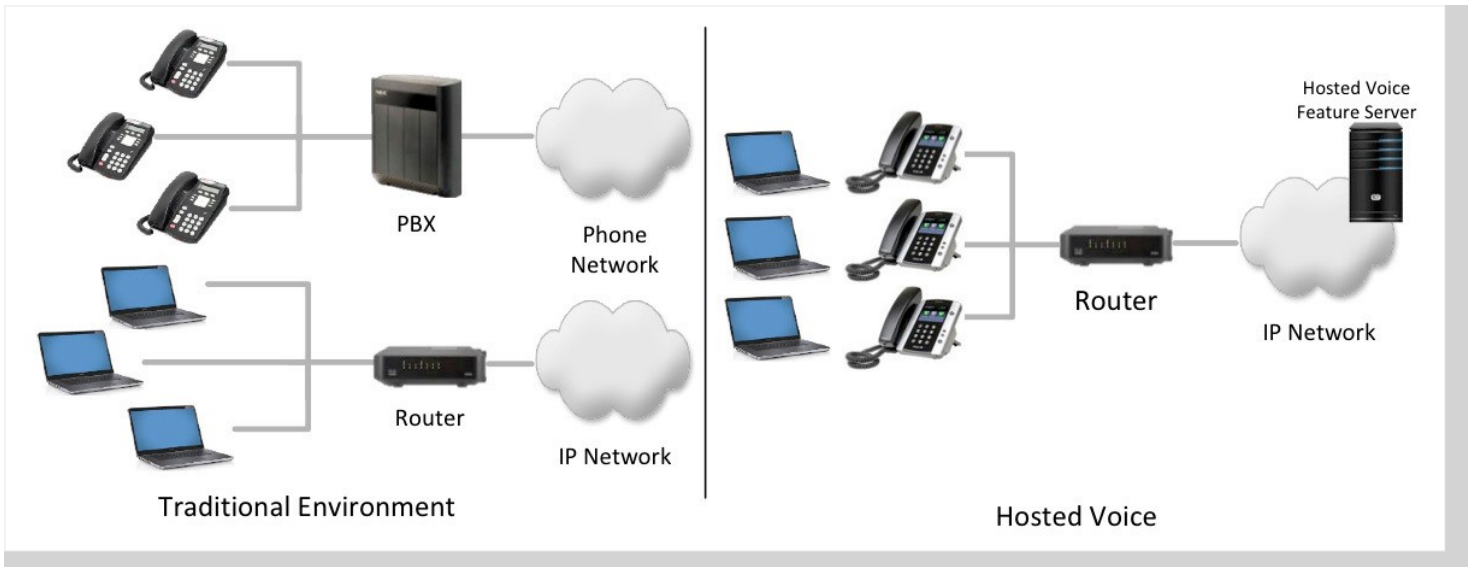
In a traditional environment, multiple connections are required to deliver voice and data, and multiple pieces of equipment are needed. With Hosted Voice, a single IP connection delivers everything you need for voice and data, including the phone system functionality.

Mobility and Unified Communications

Nextera's **mobile app –** Max UC – is a great way to integrate a phone, tablet, or laptop into your communications landscape. Perfect for the on-the-go and remote workers, Max UC integrates your mobile device with desk phone functions and enables you to send and receive calls, instant messages, or video calls from any device connected to the Internet. Call Jump allows you to move a call to any other device silently and seamlessly.

On a **laptop or desktop** computer, Max UC is a full-fledged unified communications tool. It enables you to integrate voice, video, instant messaging (IM), and email into a single platform for communication. Powerful 'presence' capabilities allow you to see the real-time status of co-workers – available, offline, on the phone, or in a meeting. Max UC integrates with Outlook so that calling and IM can be integrated into email. It also integrates with CRM applications such as Salesforce or Sugar CRM and business productivity tools like Google apps and WebEx.

Nextera's video conferencing – Meeting – is a complete web conferencing solution. With a single click, conduct face-to-face meetings, chat, share your desktops, applications and whiteboard with anyone, anytime, anywhere.
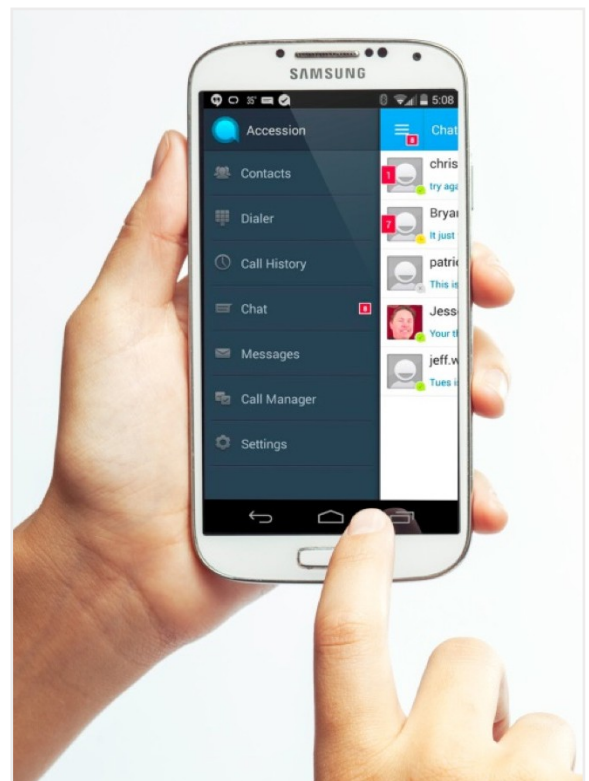
UC Max Mobile makes it easy to stay connected when you're on the ao.

WHAT ARE YOU WAITING FOR?

Call us at **877-639-8372** or visit **Nextera.net** to find out how Hosted Voice can make your business more productive.

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