Welcome to Nextera – We are excited to have you as a new subscriber.

This **Quick Start Guide** is designed to help you install your Nextera equipment and start making calls in a matter of minutes.

We've also included a simple guide located on back for the most familiar features like Caller ID, Call Forwarding and 3-Way Conference Calling.   These and all of your other features can be changed online by logging into MyNextera.

Linksys RT31P2 Adapter Installation

Personal Computer(s) (up to 3)

Telephone

Nextera Router/Phone Adapter

DSL/Cable Modem

Fax (optional)
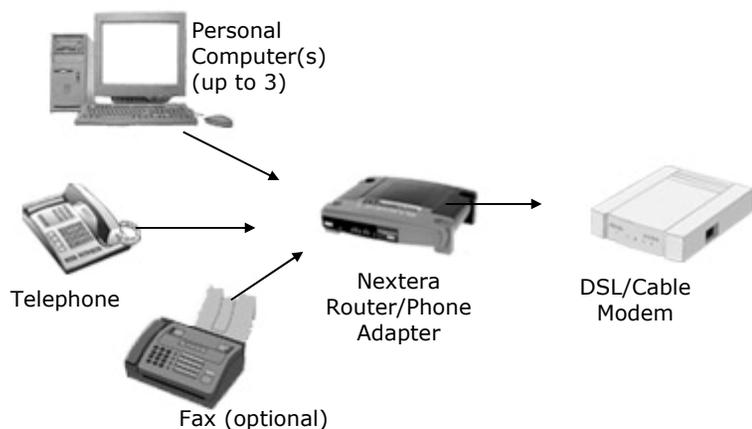
What's Included:

- Quick Start Guide
- Linksys RT31P2 Router/Phone Adapter
- Ethernet Cable
- AC Power Adapter

Equipment You Will Need (we do not supply these items):

- Broadband Connection: DSL, cable modem, or other high-speed Internet connection
- Router: To share your broadband connection with more than three computers.
- Touchtone Telephone

Installation Steps

1. Remove the Nextera Router/Phone Adapter from the shipping box you received.
2. Disconnect the power from all devices on your network including your cable/DSL modem, Router, and computer(s). Disconnect any USB cables from the DSL/cable modem, if present.
3. Insert an Ethernet cable (included) into the WAN port of the Router/Phone Adapter. Connect the other end into your DSL/cable modem's Ethernet port.
4. Insert an end of another Ethernet cable into the PC port of the Router/Phone Adapter. Connect the other end into the Ethernet port on your computer.
5. Connect the appropriate power cable to the cable/DSL modem. Wait about two minutes for the cable/DSL modem to boot up before continuing.
6. Connect the power cable provided to the POWER port on the Router/Phone Adapter. Wait at least five minutes for the Router/Phone Adapter to boot up. The lights will remain off or blink until it has fully connected to the Nextera network.
7. Once the Router/Phone Adapter's light is on and solid, the unit is ready to use.
8. Connect a telephone to the PHONE1 port of the Router/Phone Adapter using a standard phone line.
9. Pick up your telephone receiver and listen for dial tone. If you hear dial tone, you are ready to begin making calls! If you do not get a dial tone, please refer to our online troubleshooting section or contact us at CustomerSupport@Nextera.net or 1-218-818-6400.
10. Connect an Ethernet cable from the LAN ports on the router to each of your computers (up to total of 3). Power up each computer. Your Internet connection should work as it did before you installed the Router/Phone Adapter.
11. If you have DSL, your DSL provider may require you to enter a username and password for PPPoE setup. Please go to the Nextera.net website and click on 'Support', then 'Troubleshooting – Equipment, and 'I need to connect using PPPoE' to learn how to enable PPPoE on the Router/Phone Adapter. Not all DSL providers require PPPoE setup. For more information, please contact your DSL provider.

Support

Web: For Troubleshooting and Other Support Information, please visit our
website at: **http://www.nextera.net**

Email: CustomerSupport@nextera.net

Phone: 218-818-6400 or 877-NEXTERA

Tips

- If you lose dial tone, please reboot your Adapter by unplugging the power cord from the back of the device for 15 seconds, and then plug it back in. This will initiate a new registration request. Wait 5 minutes for the device to completely boot up before attempting to make a call.
- Your Nextera service requires at least 90 kbps of upstream and downstream Internet connection speed. If you are experiencing choppy or dropped calls, connection speeds may be compromised by temporary ISP problems, network congestion or heavy bandwidth usage. Check a few websites to see if they are performing slower than usual or if anyone sending or receiving large files.