



NEXTERA COMMUNICATIONS INTERNATIONAL CALL BLOCKING POLICY

The following practices described on this page have been implemented by Nextera Communications to help prevent toll fraud.

- All international calling (countries dialed via 011) will automatically be blocked for new customers. Customers can contact their Nextera Account Executive or contact Customer Support to make International Calling available.
- The high-fraud countries listed below are blocked regardless of whether a customer has requested international calling availability:

Blocked Countries (*Please note this list is subject to change at any time*)

- Azerbaijan
- Congo
- Croatia
- Cuba
- Djibouti
- Eritrea
- Guinea
- Honduras
- Ivory Coast
- Latvia
- Libya
- Macedonia
- Monaco
- North Korea
- Sao Tome
- Senegal
- Sierra Leone
- Slovenia
- Somalia
- Sudan
- Syrian Arab Republic
- Tuvalu
- Zimbabwe

In addition, the country codes from the following satellite providers are blocked:

- Immarsat
 - Iridium
 - International Network Satellite
 - International Networks
- Nextera reserves the right to block international calling to countries or individual telephone numbers in any country when the country/number is associated with international Toll Fraud.
 - If a customer chooses to allow international calling, it is the customer's obligation to take all necessary measures in order to prevent Toll Fraud occurrence. See Nextera's Toll Fraud Information document for more information on how to prevent toll fraud.
 - The customer is responsible for payment of any and all charges incurred as the result of Toll Fraud, whether known or unknown, and whether or not Nextera takes any actions to stop or block Toll Fraud.
 - While Nextera reserves the right to block or unblock calling to specific countries, Nextera is under no obligation to do so – or to take any additional actions. Nextera's decision to block / not block calling shall not impose any liability on Nextera or absolve the customer of any liability for toll fraud, caused for any reason.