

**9**

---

**Thank you for being a loyal  
Nextera customer!**

**We appreciate your business so call us  
toll-free at 877-NEXTERA or  
218-818-6400 with any questions or  
concerns regarding your service.**

**For your convenience, you can log on to  
www.nextera.net anytime for more  
information about Nextera.**

<b>1</b>	Bill Date 11/01/11	<b>2</b>	Due Date 11/20/11	<b>3</b>	Amount Due \$2,377.82	Page 1 of 7
	Account Number:	<b>4</b>		<b>4</b>	<b>12345</b>	
	<b>ACCOUNT ACTIVITY</b>	<b>5</b>				
	AMOUNT BILLED LAST MONTH				2,364.11	
	PAYMENT - THANK YOU				2,364.11 CR	
	LINES AND FEATURES				2,282.92	
	LONG DISTANCE				35.57	
	<b>TAX</b>					
	Federal Tax				13.03	
	State Tax				40.11	
	Local Tax				6.19	
	<b>TOTAL BALANCE DUE</b>				<b>2,377.82</b>	

**6**

NEXTERA COMMUNICATIONS


**PLEASE NOTE** You now have the option to sign up for automatic credit card or ACH payments and never worry about sending a check. For further details, please call us at 218-818-6400 or toll free 877-639-8372.

Visit our website at [www.nextera.net](http://www.nextera.net).

To talk to a Customer Service Representative, please call 218-818-6400 or toll free 877-NEXTERA (877-639-8372).

Notice: Checks returned for non-sufficient funds will be charged a fee of \$25.00.

---



**7**

John Doe  
1234 1st St.  
Baxter, MN 56425

135005 20071101 20071120 0000084749 9 00237782 15

	Due Date 11/20/11	Amount Due \$2,377.82
Amount Paid \$		
Account Number:	<b>12345</b>	
Send check payable to:		
<b>8</b>	Nextera Communications 7115 Forthun Road, Suite 100 Baxter, MN 56425	

- 1.** Date bill is received.
- 2.** Date bill is due.
- 3.** Total amount due for charges on this statement (includes any prior unpaid balances).
- 4.** Customer account number.
- 5.** Summarizes the account activity for all recurring services and long distance calls (if applicable) for all accounts billed to this number, including total payments, regulated fees and applicable taxes.
- 6.** Our website and customer service phone number (s).
- 7.** Return this portion with payment in the envelope provided. Remittance portion includes:
  - The payment due date.
  - The amount due.
  - Space to record the amount of the payment enclosed.
  - Customer account number.
  - If a customer subscribes to the Auto Pay Plan, a message will appear in the area below the amount due field.
- 8.** Send your payment to this address.
- 9.** This area is for messages regarding your service, promotions, and special product information.

**Important Billing Notes:**

Local access and feature charges for each line are billed one month in advance. Both access and feature charges are prorated for the actual number of days with active service. For instance, if your service has only been active for 10 days, you are billed the prorated amount (based on 10 days) plus one full month in advance. You are responsible for all long distance calls billed to your account, regardless of who placed the call. It is your responsibility to read your bill and verify accuracy.



## T-1 How to Read Your Bill

Revised 11-27-07

Page  
2 of 7

ACCOUNT ACTIVITY DETAILS	MESSAGES	QTY	AMOUNT	SUBTOTAL
<b>LINES AND FEATURES</b>				
T-1 SERVICE				
<b>1</b> LINE #				
Full T-1 Data Chnl, 36mo 11/01 - 11/30		24	424.80	
Facility Access Charge 11/01 - 11/30		1	24.60	
LINE #				
T-1, Point-to-Point 11/01 - 11/30		1	900.00	
Facility Access Charge 11/01 - 11/30		1	24.60	
LINE #				
T-1, Point-to-Point 11/01 - 11/30		1	375.00	
Facility Access Charge 11/01 - 11/30		1	24.60	
LINE #				
T-1, Voice Chnl, 36m 11/01 - 11/30		14	304.50	
Facility Access Charge 11/01 - 11/30		1	24.60	
Network Access Fee 11/01 - 11/30		14	20.30	
TAP/TAM/911 State Fee 11/01 - 11/30		14	10.22	
				2,133.22
LOCAL SERVICE				
LINE #				
Remote Line - Outstate 11/01 - 11/30		1	65.00	
Facility Access Charge 11/01 - 11/30		1	4.92	
Network Access Fee 11/01 - 11/30		1	1.45	
TAP/TAM/911 State Fee 11/01 - 11/30		1	0.73	
LINE #				
Business Line, 36 Months 11/01 - 11/30		1	28.95	
Free 18 Basic Features 11/01 - 11/30		1	0.00	
Unified Call Messaging 11/01 - 11/30		1	5.50	
Facility Access Charge 11/01 - 11/30		1	4.92	
Network Access Fee 11/01 - 11/30		1	1.45	
TAP/TAM/911 State Fee 11/01 - 11/30		1	0.73	
LINE #				
Business Line, 36 Months 11/01 - 11/30		1	28.95	
Free 18 Basic Features 11/01 - 11/30		1	0.00	
Facility Access Charge 11/01 - 11/30		1	4.92	
Network Access Fee 11/01 - 11/30		1	1.45	
TAP/TAM/911 State Fee 11/01 - 11/30		1	0.73	
				149.70
<b>TOTAL LINES AND FEATURES</b>				<b>2,282.92</b>
LONG DISTANCE				

- 1.** The Circuit ID will be identified. DID's will be identified separately.
- 2.** T-1 associated charges.
- 3.** Quantity per item.
- 4.** All other services and associated charges in addition to your T-1 Service.
- 5.** This area is on the back of the remittance form. Please make any notes or comments.
- 6.** Nextera's Customer Support contact information.

Comments:

**5**

**Have you moved?  
Changed your phone number?  
Need a new feature?**

Please identify any changes in the Comments box or contact Nextera Customer Support.

Nextera's Customer Support number is toll-free at 877-NEXTERA (877-639-8372) or 218-818-6400.

**6**